
Your enquiry (ref: 14090132)

Correspondence Team <correspondence@equalityhumanrights.com>
To: "info" <info@nordicmodelnow.org>

Tue, Nov 18, 2025 at 4:36 PM

Dear Anna Fisher

Case 14090132

Thank you for getting in touch to report your concerns that the National Police Chiefs' Council (NPCC) did not comply with the public sector equality duty (PSED) when developing their 2025 'Sex Work National Police Guidance'. You have asked the Commission to investigate and take enforcement action.

We will carefully consider the information you have provided and whether to take action. The Commission is frequently notified about potential breaches of equality and human rights law. Unfortunately we cannot take action on every matter that is brought to our attention. In determining whether to use our limited resources to take action, we will consider the information you have provided alongside our [Strategic Plan](#) and [Litigation and Enforcement Policy](#). These documents ensure we use our powers where we are likely to have the most impact in advancing our agreed aims.

We will only contact you if we need more information about the issue you have reported to us. If you do not hear from us, please be assured that your concerns are being considered. You do not need to do anything further. We are unable to provide an update on individual complaints.

While we will not be able to take enforcement or compliance action in response to every complaint we receive, the information you have provided helps us to understand more about the equality and human rights issues people are currently experiencing. This will help shape our future work, even if we are unable to take immediate action on the issue you have raised.

If you have been personally affected by the issue you have reported to us, you may wish to contact the Equality Advisory Support Service.

The Equality Advisory and Support Service was set up to provide advice and assistance to individuals on issues relating to equality and human rights, help people to identify options for informal resolution, conciliation or mediation services, to establish eligibility for legal aid (for those people who need or want to seek a legal solution), and to find an accessible legal service if they are not eligible.

The EASS helpline is open Monday to Friday 9am to 7pm and Saturday 10am to 2pm. EASS can be contacted in one of the following ways:

- Freephone and Textphone: 0808 800 0082
- Email: eass@mailgb.custhelp.com
- Post: FREEPOST EASS HELPLINE FPN6521
- Also available through the [Equality Advisory and Support Services](#) website are BSL interpretation, webchat services and contact us form.

Thank you again for sharing your concerns with us.

Kind regards

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Equality and Human Rights Commission

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NOTE: Please do not edit the subject line when replying to this email.